

FOUNDERS

PORTFOLIO GUIDE LAB POLICY ORDERING

Design

Neurolens SV



Neurolens PAL



Smooth power progression

Neurolens Office



Smooth power progression and clear field of view

30% power addition at fitting point calculated automatically

Lens Material

1.50 Plastic 1.53 Trivex 1.59 Polycarbonate

1.60 High Index 1.67 High Index 1.74 High Index

Blue Block lens material available on all indexes.

Coatings

Neurolens Premium Neurolens Premium+ Neurolens NeuroBlue

Backside AR Mirror Coating (full mirror & flash mirror)

Full Mirror Colors: Gold, Silver, Blue, Green, Red, Pink, Purple

Flash Mirror Colors: Gold, Silver, Blue, Green, Red

Light Protection & Sunwear

Transitions® lenses darken outdoors and return to clear indoors.

Transitions
Signature GEN8

Transitions
XTRACTIVE
NEW GENERATION

Transitions

XTRACTIVE*

Transitions Signature GEN 8 Colors: Gray, Brown, Green

Transitions XTRActive & XTRActive Polarized: Gray

Full Tint Colors: Lavender Purple, Sun Orange, Spring Green, Pink, Sapphire Blue, Green-Blue,

Olive Green, Dark Gray, Dark Brown, Blue-Gray, Yellow

Gradient Colors: Lavender Purple, Sun Orange, Spring Green, Pink, Sapphire Blue, Olive Green,

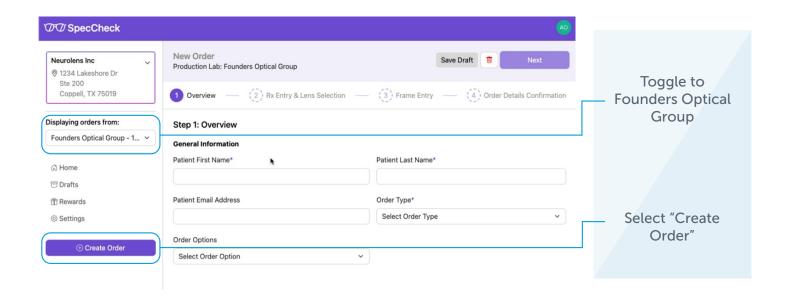
Dark Gray, Dark Brown, Blue-Gray

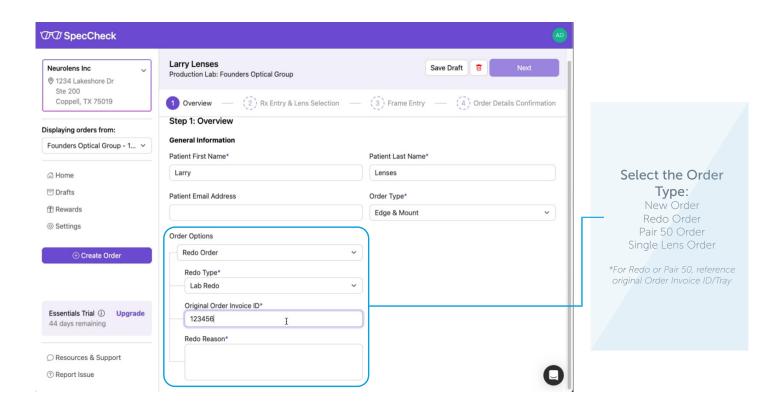
SpecCheck Order Entry

All Founders Optical orders will be placed through the cutting-edge, intuitive SpecCheck ordering platform that features real-time order updates and the ability to live chat with Founders Optical customer service.

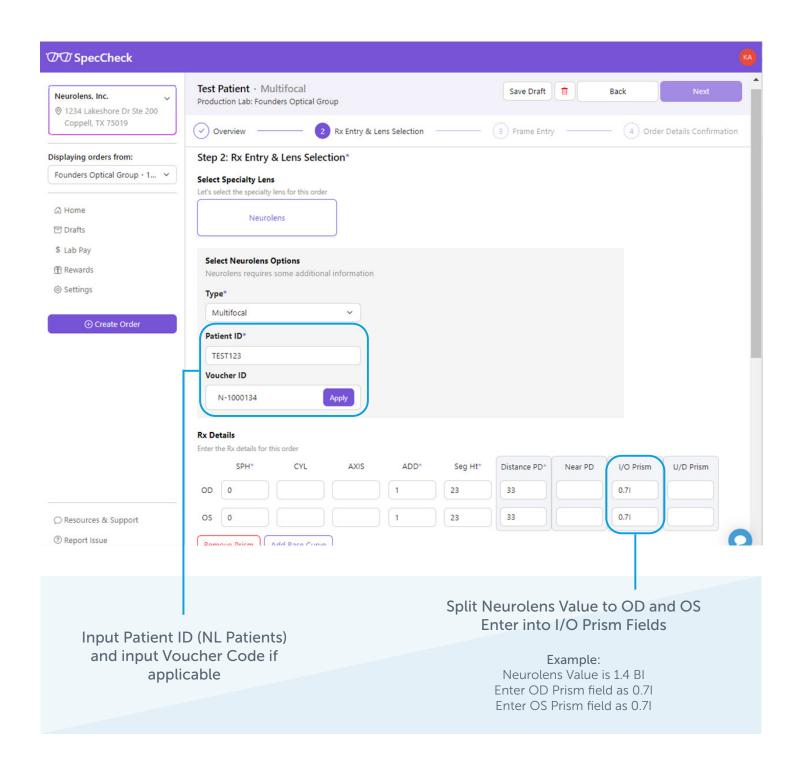
Don't have a SpecCheck login yet? Click here to get setup!

speccheckrx.com/founders





SpecCheck Order Entry



Founders Optical Lab Policy

Remake: Unlimited within 120 days of original order.

Warranty: 2 identical warranties within 2 years of original order.

Multi-Pair: 50% off multi-pairs within 60 days of original order.

Employee Free pairs for symptomatic employees at implementation & earned

Pairs: pairs per quarter using Neurolens vouchers.

Satisfaction 100% back for non-adapt or satisfaction. Submit any non-adapt/ satisfaction

Guarantee: returns to Founders Optical Lab directly (live chat, phone or email) to process return

and refund credit.

For more info on the Neurolens Global Lab Policies, please refer to the Neurolens Lab Guide (scan here):

Founders Optical Lab does not always require, but reserves the right to request, remake, warranty, or satisfaction guarantee lenses be returned.

Order Entry Errors/Cancellations: If order is updated or cancelled within 1 hour of being submitted, practice will not be billed. If order needs to be updated or cancelled after 1 hour of being submitted, practice will be billed 50% of the order.

Patient owned frames are edged at ECP's own risk. Lab will notify ECP if patient owned frames are considered high risk to edge prior to edging. Patient owned frames will not be adjusted from current set up unless requested by the ECP prior to shipment.

If lab is awaiting frames for more than 10 working days after lenses are processed, lenses will be sent to the practice as uncuts. When the frame becomes available, the job can be sent back to the lab to be completed.

CUSTOMERS ENROLLED IN AUTOPAY WILL RECEIVE FREE SHIPPING!!!

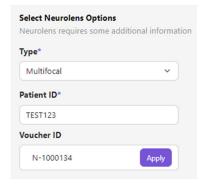
*Standard 2-day shipping offered through UPS.

Processing Staff Voucher Orders Through Founders Optical

Practice will enter unique voucher code in the order form when placing orders.

Don't forget your voucher code!

Any employee orders with no voucher code present will be billed!



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